

# TECHLAM® TOP

by LEVANTINA



E N J O Y & C O O K

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## WARRANTY OF TECHLAM® TOP PRODUCT FOR COUNTERTOPS

LEVANTINA USA, Inc., located at 2250 Morgan Parkway, Suite 140, Farmers Branch, TX 75234, (hereafter “LEVANTINA”), provides a warranty for the end owner against any manufacturing defect in the **TECHLAM® TOP** 12-mm product for countertops for a period of 10 years from the date on the purchase invoice.

Levantina guarantees the end buyer that **TECHLAM® TOP** countertops have passed a set of stringent quality controls and that their composition and manufacturing characteristics make them suitable for use and service as kitchen countertops.

Should there be any manufacturing defect in the product, LEVANTINA will proceed to rectify it.

To be entitled to this warranty, it is necessary to keep the purchase invoice which must indicate that it is an original product **TECHLAM® TOP** by Levantina, a copy of the delivery note and the reference number.

This warranty shall be effective throughout the United States.

In the event of the countertop being declared to be defective by LEVANTINA, all requirements for obtaining this warranty are met and no warranty exclusion concurs in accordance with these general conditions, LEVANTINA shall proceed to the repair or replacement of the **TECHLAM® TOP** porcelain panel for another one of the same characteristics and under the same conditions.

Should the product be discontinued, LEVANTINA shall select the most similar product in terms of appearance and quality that is available at the time of replacement.

Should LEVANTINA consider it impossible or excessively difficult and costly to repair or replace it, it may choose instead to pay the end user, through the Professional Buyer, a compensation amount determined in accordance with the average market price offered by LEVANTINA for the porcelain panel at the time of the defect having emerged, within the following limits: a) 100% of this price if the defect emerges up to the 3rd year from the date of purchase; b) 50% of this price if the defect should emerge between the 3rd and 5th year from the date of purchase; c) 25% of this price if the defect emerges between the 5th and 10th year of the date of purchase.

LEVANTINA grants no additional warranty whatsoever except for the one contained in this document and those derived from current legislation that may vary from state to state.

The warranty service shall not be applied if all requirements established in these general conditions are not met or if the information supplied by the end user is false, incomplete or illegible.

LEVANTINA reserves the right, in its sole discretion and without notice, to change the Terms of this document or at any other related internet address, and modifications are effective upon being posted on the Site. Customer is responsible for reviewing the Site to ensure that Customer is aware of any change to this warranty.

## REQUIREMENTS FOR OBTAINING THIS WARRANTY

This warranty covers any **TECHLAM® TOP** products that:

- Have been commercialised in US.
- Have been fully paid for.
- The end owner has the purchase invoice that indicate it is an original **TECHLAM® TOP** countertop, the delivery note, and the reference number.
- Are used as countertops for domestic use and are permanently installed in the building of the product's end consumer.
- Have been treated by the consumer and user in strict compliance with the maintenance and cleaning instructions listed in these general conditions and in the Maintenance and Cleaning Guide.



# 10 YEARS WARRANTY

## EXCLUSIONS OF THE TECHLAM® TOP WARRANTY

- Damage or defects caused by handling, processing in the phases following improper manufacture, assembly or installation, or products that have been treated without following the recommendations of the Cleaning and Maintenance Guide for the product.
- Damage or defects caused by the incorrect application/performance of the joints.
- The workshop and installer shall be responsible for inspecting the surfaces before making or installing the countertops. LEVANTINA shall not be liable for any defects generated by the subsidence of the building or of the base units on which the product has been installed.
- LEVANTINA shall not be liable for any additional or complementary repair or for modifications such as, for example, plumbing, electricity, coatings, cladding and modifications that may be required for repairing the **TECHLAM® TOP** product covered by this warranty. Also excluded are labor costs for dismantling and assembly of the **TECHLAM® TOP** porcelain panel.
- Differences in color or tone between the sample and the received product.
- The product, owing to personal preferences such as color, fabrication, etc. The choice of color and finish shall be definitive before closing the purchase, since any subsequent changes in decision shall not be covered by this warranty.
- Different uses from that of countertop.
- Products that have been exposed to acids, abnormal use or conditions or any kind of misuse. Included as "Abnormal use or conditions" are, without limitation, any damage owing to poor use or poor transport, damage caused by excess heat, exposure to adverse weather conditions, physical or chemical abuse, damage caused by inappropriate care or maintenance resulting in chipping, breakage, damage from impact or breakage through misuse by the customer.
- Levantina shall not be liable for any damage or injury caused by involuntary acts, working conditions, architectural or engineering design, structural movements, acts of vandalism or accidents.

## MAINTENANCE AND CLEANING

This warranty covers any **TECHLAM® TOP** products that have been maintained in accordance with the following recommendations:

- Clean up any spills immediately.
- To clean the surface, use a cleaning product with neutral pH or soap and water applied with a cloth.
- Do not use any product not recommended by Levantina, since this shall void the warranty.

The recommendations for the appropriate maintenance of the **TECHLAM® TOP** product are not limited to the above-listed recommendations. You may download the complete Cleaning and Maintenance Guide from [www.levantina.com](http://www.levantina.com)

## TECHLAM® TOP ADVANTAGES



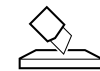
### EASY CLEANING

Does not require special care or products for cleaning it.



### STAIN RESISTANCE

Does not stain when in contact with acids such as lemon or with cleaning products such as bleach or ammonia.



### HARDNESS

Its surface and hardness make it highly resistant to scratching and abrasion.



### SUITABLE FOR FOOD CONTACT

Does not release substances that harm the environment; totally suitable for contact with foodstuffs.

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**LEVANTINA**  
THE NATURAL STONE COMPANY